

MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



Month	April 25	Report date	30/04/25	Person	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see www.manorroyal.org/security

Ranger Reports

	Report Type: Crime
02.04.2025 15:22:48 Locations Betts Way Type Crime	
<p>Details Received a call on the radio to attend the following business (Wickes). Reports are that a unknown IC3 male entered the shop, stole a hand axe, and a packet of socks. Upon arrival the individual had already left the premises. We were shown footage of the incident and also what this individual looks like. A car patrol was drafted up immediately, and a few car patrols were completed around the area, but the unknown male was not located. We then reported back to the store in - regards to our outcome of our finding, before standing down back to normality.</p> <p>Details Following the incident at Wickes store regards to the axe theft, Police attended and we're very concerned, due to the theft of some axes in a town from the Range a few days ago. There is a suspect goes by the name (Lewis Hutchinson) who the police are trying to locate. Attending police officer badge no#E6198</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk) / Emergency (999)</p>	

	Report Type: Graffiti/Crime
<p>Commentary</p> <p>03.04.2025 10:20:36</p> <p>Locations Fleming Way Type Crime</p> <p>Details potentially drug drops marked by tags this same tag has appeared in a few business over manor royal this will be monitored over the next few weeks.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	
	


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	Report Type: Crime
<p>Commentary</p> <p>04.04.2025 10:21:41</p> <p>Locations Bell Centre</p> <p>Details whilst on patrol of crawters brook I could see a van that has been dumped and stripped of parts, this is the second time I have come across a van dumped in the same place, I have spoken to RAC unit 18 they inform me that the landlord and police have been informed and also the van belongs to unit 28 and are aware of the van on the same site which is odd as they never mentioned anything to unit 18, I have also checked with the Brunel centre company Telent but they advise me that nothing was picked up on CCTV but I don't know a time frame or dates. body cam footage is taken. my guess they have gone out into the craters brook park as van parts are in the woodland area.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Street Cleanliness
<p>Commentary</p> <p>04.04.2025 14:08:10</p> <p>Locations Gatwick Road</p> <p>Details whilst on patrol I noticed on the Gatwick round about a load of stones rubble on the road looks like a vehicle has lots it load coming around the roundabout. The rangers cleared the rubble from the road</p> <p>Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)</p>	


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	Report Type: Joint Patrol
Commentary 05.04.2025 11:11:31 Locations County Oak Retail Park Details Just on Foot Patrol with PCSO 39820	

	Report Type: Fly Tipping
Commentary 09.04.2025 10:41:30 Details Rubbish found in places at the above location Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)	

	Report Type: Adult Welfare
Commentary 09.04.2025 14:09:18 Locations County Oak Retail Park Details Whilst on foot patrol at the above business location, I was made aware of an incident where an elderly IC1 female fell from the steps whilst exiting the following department (T-Maxx). Upon my arrival there were members of the public offering assistance, there was also a female medical staff, who then took control of the situation. Emergency services were contacted, we told waiting time would be 2hrs, but after another phone call, the waiting time was decreased to 15mins. During this time the elderly lady was given warm blankets to protect her from a possible potential body shock. Shortly after the Ambulance arrived, I then started to monitor the traffic to prevent any further issues. The elderly lady was treated on the spot, before she was removed to the Ambulance. Once she was inside the Ambulance, I then stood down and returned to normality without any further issues. Footage of the incident can be found on my body cam, if needed for future evidence. Escalated Emergency (999)	




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	Report Type: Adult Welfare
<p>Commentary</p> <p>09.04.2025 15:04:56</p> <p>Locations Betts Way</p> <p>Details Received a call on the radio to attend the following location, (Astral Towers).On arrival I was informed by the receptionist, about a well known homeless IC1 female that was sleeping outside on the floor. She wanted me to move her on, but I explained to her, that she would need to call the police because they're already aware of the situation. I did tried to communicate with the female in question, but she was pretending to be asleep, I then returned back to (Astral Towers) with the outcome of my attendance. I continued to monitor the situation from a distance on my body cam for sometime. But stood down shortly after to continue with normal duties.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

	Report Type: Retail Recovery
<p>Commentary</p> <p>09.04.2025 18:54:32</p> <p>Shops Next</p> <p>Details Managed to recover £69 worth of stolen items at the above business location, no arrest was made.</p>	

	Report Type: Suspicious Behaviour
<p>Commentary: 10.04.2025 19:05:06 Locations County Oak Retail Park</p> <p>Details Attended the following business (Curry's) after receiving a call on the radio, in - regards to two unknown individuals, who was acting in a suspicious manner. Reports are that the unknown male's were also displaying threaten behaviour towards the staff. Once I arrived and was debrief by the store manager, I made my visibility known to the individuals. They were playing loud music,but reduce the volume immediately. I then step away,and began to observed from a distance whilst still inside the store. Shortly after they completed their purchase,and quietly exit the store with our any further issues. With every thing back to normality, I then stood down and resumed back normal duties.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

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	Report Type: Fly Tipping
<p>Commentary</p> <p>12.04.2025 16:33:52 Location Kelvin Way</p> <p>Details Rubbish found in places at the above location.</p>	
	Report Type: Fly Tipping
<p>Commentary</p> <p>13.04.2025 10:07:04 Locations Metcalf Way</p> <p>Details Rubbish found in places at the following location</p>	
	Report Type: Welfare
<p>Commentary</p> <p>19.04.2025 15:52:20 Locations Acorn Retail Park</p> <p>Details Whilst on patrol at the above business location, I received a call in regards to a dog that was left alone inside a locked car. I assessed the situation and saw that there was ventilation because the rear windows of the car were semi-open. By this time a member of the public had already got involved, and called the police whom did not attend. Not long after, the owner of car arrived. He was an elderly IC1 male. Members of the public, then started to hail abused at him. I then took him to one side, and explained to him, what could have happened, as he could even lost his dog. The elderly male highlighted that he was with his elderly wife of whom he is also her carer. He acknowledged his mistake and promised not to let it happen again. With that I stood down and returned to normal duties.</p> <p>Escalated Blue Light Security (steve@bluelightgroup.uk)</p>	

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